

Phi Mu Foundation Presents

The Queen's London plus Downton Abbey



April 14 - 21, 2014

\$1630 per person, double occupancy beginning and ending in London

Single supplement \$1050

One child FREE with two paying adults in triple room*

As You Like It

- Sunset at Stonehenge, Lacock and Bath £99
- Private tour of Leeds Castle, Dover, Canterbury, Greenwich and Thames Cruise £83
- Highclere Castle, Home of Downton Abbey, Gardens and Grounds £79
- Warwick Castle, Stratford-Upon-Avon and Oxford £83
- Warner Bros. Studio Tour - The Making of *Harry Potter* £49
- Windsor Castle £49
- *Billy Elliot* Musical at Victoria Palace Theatre £57
- Magic of London - Tower of London to see the Crown Jewels, Changing of the Guard, Thames River Cruise and Pub Lunch, St. Paul's Cathedral and Champagne Tea at Harrods £99



SERIOUS TRAVELER....

TRAVEL CONCEPTS INTERNATIONAL, INC.

Cultural Tours to Better Understand the World and its People

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Dear Phi Mu Sisters,

The Foundation and I invite you, your family and special guests to experience London over Easter 2014. Last year we witnessed Queen Elizabeth's Diamond Jubilee and the festivities of the summer Olympics. This year is the anniversary of the Queen's coronation. I remember as a 7-year-old, I cut out *National Geographic* pictures of the crowns and pasted them on cardboard to wear. Still an inspiration, the Queen has shown such dignity, grace and dedication in her 60-year reign. What a delight to see the images from London today as all the majesty and pomp of the royal heritage is on display to the world.

It makes me want to go back to London. How about you?

We have highly-desirable and difficult-to-get tickets for Highclere Castle, home of Downton Abbey. We'll see the gardens and the Egyptian exhibit too. As a bonus for the youngsters, we'll visit Warner Bros. Studio where *Harry Potter* was filmed. We can all enjoy a performance of the inspiring play, *Billy Elliot*. The options, plus a free day to enjoy any special interests, will make for a wonderful and unforgettable week.

The beauty of this program is that it gives you the flexibility to include as many options as you wish, spend your time as you like, but enjoy the camaraderie of other Phi Mu Sisters and family for sightseeing and meals. We'll reinstate our Order of the Pink Garter for the men in our group. If you would like us to help with air arrangements, a service charge will apply.

Please join us for another Phi Mu Adventure. We'll paint London Town rosy pink!

Awen

Phi Mu, Delta Epsilon Chapter, Purdue University
President, Travel Concepts International

Day-by-Day Itinerary

April 14 Monday **Arrive London**
Sunset at Stonehenge
Lacock, Bath Option

Welcome to London! A private transfer by car from Heathrow is provided. Check-in at the hotel will be at 4 PM.

What is your pleasure? We have six magical days to fulfill our hearts desires. Each morning our group will gather for breakfast to coordinate the day's plans. Those who have pre-arranged may take part in the optional organized excursions.

If arriving early morning, you'll have the opportunity to take our Stonehenge tour as below. With private viewing of Stonehenge - enter the stone circle normally out of bounds to the public.

Highlights:

- Private viewing of Stonehenge at sunset
- Enter the inner stone circle
- Visit Lacock, a delightful Saxon village
- See where *Harry Potter* and *Pride and Prejudice* were filmed
- Meal stop in a 13th Century inn (food/drinks not included)
- Visit Bath - free time to shop and explore
- Entrance to the Roman Baths and Pump Room

The Tour:

After your pick-up directly from or near to your hotel, we drive to Bath to visit the Roman Baths and Pump Room. In the late afternoon we visit Lacock for an early evening supper in a 13th Century inn, before driving to Stonehenge. As the sun begins to set, we enter the stone circle (which is normally roped off to the public) for a unique private viewing. The most dramatic and atmospheric way of visiting Stonehenge.



Lacock

Lacock is a little known, picturesque village dating back to the Saxon era. Many of the beautiful buildings originally formed part of an extensive monastic complex and are now owned by The National Trust. So pretty is the village that it has provided the setting for many movies and television dramas including Jane Austen's *Pride and Prejudice* and more recently *Harry Potter* and the Philosophers Stone. We will take a delightful walk before we enjoy an early

Dates & Rates

April 14 - 21, 2014 • 8 Days
\$1630 per person, double occupancy, beginning and ending in London
Single supplement \$1050
One child FREE with two paying adults in triple room *



Traveling Solo?

If you plan to travel alone, let us try to match you with a suitable roommate to avoid the single supplement. In fact, with 15 travelers, we will guarantee a room share. An early deposit will better assure you of a share. Roommates will be assigned shortly before departure in case a friend decides to accompany those under deposit. For those who prefer to room alone, an additional single supplement fee will apply. Single supplement cost: \$1050.

We'll Get You There!

What's best for you is best for us! You may use frequent flyer mileage, or take advantage of low internet specials. We suggest a flight departing from the U.S on April 13 in the evening and arriving London, LHR mid-morning on April 14. Return should be April 21 if not continuing to Paris or staying extra days in London. Please note flight schedules are always subject to change. We are more than happy to arrange air transportation for you.



Pretrip study material plus flight bag, luggage strap and documents case are our gifts to you.

Select brochure pictures from Premium Tours. Highclere Castle on page 1 from wikicommons by Mike Searle



evening supper* in The George Inn, a vintage English pub built in 1361. *food/drink not included



Bath

Next, it's on to Bath, famous for its elegant Georgian architecture. During your panoramic tour of Bath you will be enchanted by the town's beautifully proportioned street. Your guide will also conduct an optional walking tour to show you a charming 17th-century Sally Lunn tea room and the Jane Austin Museum among many other hidden treasures. You'll see Bath Abbey and the much-photographed Pulteney Bridge, modelled on the famous Ponte Vecchio bridge in Florence. There will be plenty of time to visit Bath Abbey, or to shop and explore. Then we will enter the magnificent Roman Baths, where over one million litres of boiling water still burst free from the hot springs every day. The Roman Baths, is the best preserved Roman spa from the ancient world.



Stonehenge - private viewing at sunset

Built nearly 5,000 years ago, Stonehenge is the most popular prehistoric monument in the world. Most visitors to the site are not allowed direct access to the stones. With Premium Tours you get that access, with a private viewing of the mysterious monoliths. We will enter the stone circle itself and stand beside the mighty Sarsen rocks towering above us. Our guide will explain the history of this ancient site, pointing out the altar, slaughter and heel stones, above which the sun rises dramatically on the summer solstice. There will be time to enjoy the peace, away from the crowds, as we experience Stonehenge at its most mystical and atmospheric best. Not to be missed! Adult Price £99, Child price £89

****Thistle Marble Arch Hotel

April 15 Tuesday Leeds Castle, Canterbury, Dover & Greenwich Option

After breakfast the day is free or take the Leeds Castle tour as follows. (B)

Highlights:

- Private viewing of Leeds castle - 'The loveliest castle in the world!'
- See the Castle before it opens to the public - exclusive to Premium Tours
- Entrance to Canterbury Cathedral
- Walking tour of historic Greenwich
- Cruise along the River Thames



Leeds Castle...private tour before the Castle opens to the public...

Described as the "loveliest castle in the world", Leeds Castle was once a Royal residence for six of England's medieval queens, a palace of Henry VIII, and a retreat for the rich and powerful. The setting is simply idyllic. The Norman castle was built on two small islands, in the middle of a lake, and is surrounded by a vast estate. Our day begins with a private viewing prior to the castle opening to the public. We will explore the chapel, galleries, courtyards and banqueting hall before taking time to enjoy the setting and wildlife, which includes wildfowl and black swans.



Dover

You've heard of the famous white cliffs of Dover? This is your chance to see them. Following our scenic drive along the old coastal road, we take lunch* in Dover, on a clear day you can even see France. Dover itself is an historic port with a magnificent 12th century castle. *(Food and drinks not included in the price).

Canterbury

The ancient city of Canterbury has been the centre of Christian worship for almost



Thistle Marble Arch

We are very pleased to offer you the Thistle Marble Arch in standard twin rooms. Thistle Marble Arch hotel, located close to Oxford Street, takes its name from one of London's best-known landmarks. Originally built on the Mall as a new gateway to Buckingham Palace, the Arch remains an exclusive thoroughfare as only members of the royal family and the King's Troop, Royal Horse Artillery, are allowed to pass through it.

When Thistle Marble Arch was built. Today, the Thistle Marble Arch hotel in Oxford Street is one of the few genuine Art Deco buildings left in London.

The rooms may not be available until 4 PM on the day of arrival. Normal hotel checkout time is usually before 12:00 noon. An additional night(s) before or after the trip is 202 GBP per room and is subject to availability. http://www.thistle.com/hotels/united_kingdom/london/thistle_marble_arch/hotel_facilities/index.html

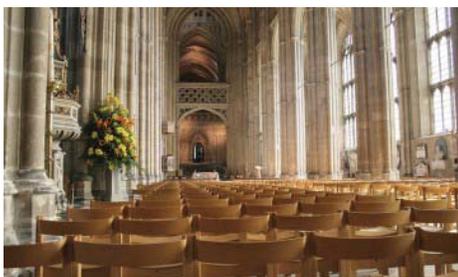
Hotel Location

Close to Oxford Street, a short walk from the West End, and across the road from Hyde Park. Just Gym workout facilities on-site, an alternative to a brisk stroll around nearby Hyde Park.

By Tube

Take the London Underground to Marble Arch: when you leave the station, turn left along Oxford Street, then left again in 50 metres into Old Quebec Street. The hotel entrance is in Bryanston Street, about 80 metres on your right.

From Marble Arch itself, head east down Oxford Street. Take the first left into Portman Street, then first left again into Bryanston Street: the hotel entrance is 10 yards on the left. Public car parking is available nearby at an additional charge. To programme your sat-nav, please use the postcode W1H 7EH.



1,700 years. Its greatest treasure is the cathedral, infamous as the setting for the brutal murder of Thomas Beckett in 1170. When Henry II snapped "Who will rid me of this turbulent priest?", four of his knights rode to the Cathedral and sliced Beckett's head off. Canterbury became the centre of one of the most important medieval pilgrimages in Europe, immortalized by Geoffrey Chaucer in *The Canterbury Tales*. Your ticket includes entrance to the Cathedral and also allows some free time to explore the atmospheric old town.



Greenwich and Thames Cruise

Packed with exquisite parks, gardens, and architecture, Greenwich has strong connections with the sea, science, sovereigns and time. We will have time to take a look at the Cutty Sark, the fastest sailing ship of its time. As the early evening we gently cruise back to the centre of London. We will pass by historic sights such as the Tower of London, Big Ben and the Houses of Parliament, before arriving at Westminster pier where our tour ends. Adult price £83, Child price £75

**** Thistle Marble Arch Hotel



April 16 Wednesday Highclere Castle Home of Downton Abbey Option

After breakfast the day is free or take the Highclere Castle tour as follows. (B)



Highclere Castle Home of Downton Abbey

Visit Highclere Castle, which is one of England's most beautiful Victorian Castles set amidst 1,000 acres of spectacular parkland and location of PBS's hit series, *Downton Abbey*. The Carnarvon family has lived at Highclere since 1679, and the current Castle stands on the site of an earlier house, which in turn was built on the foundations of the medieval palace owned by the Bishops of Winchester for some 800 years.

Whilst there are some gravel paths around the lawns and through some of the Gardens, the Woodland Walks are rougher grass paths as are the paths through the Flower Meadow in the summer. Adult price £79, Child price £71

**** Thistle Marble Arch Hotel

April 17 Thursday Warwick Castle Stratford & Oxford Option

After breakfast the day is free or take the Warwick Castle, Stratford-Upon-Avon & Oxford tour as below. (B)

See where *Harry Potter* was filmed in Oxford. Plus see the picturesque Cotswolds!

Highlights:

- Visit Christchurch where *Harry Potter* was filmed
- Visit to Warwick Castle ~ the greatest medieval site in Britain
- Shakespeare's Birthplace Museum in beautiful Stratford-upon-Avon
- Lunch stop at 15th century inn followed by a drive through the Cotswolds (food/drink not included)
- Soak up the atmosphere at Oxford and hear about life in the university town

Warwick Castle

This is, quite simply, the greatest medieval castle in Britain. With a history that dates back over 1,000 years, Warwick Castle will take you back in time - to a world of sumptuous banquets, bloody battles and royal splendor. Enter over the footbridge and explore the castles ramparts, towers and gardens. The castle really brings history to life. Visit the waxwork displays of Madame Tussauds,



where you can watch, and hear, the Earl of Warwick's preparations for battle. Feeling brave? Then take a look at the ghostly dungeons where prisoners were tortured. Alternatively, relax with a stroll through the castles beautiful gardens.



Stratford-Upon-Avon

The birthplace of William Shakespeare, the greatest writer in the English language, and home to the theatres of the world-renowned Royal Shakespeare Company, Stratford is a charming market town set in the heart of rural England. A delightful river winds its way through the town, past the beautiful Holy Trinity Church, where Shakespeare lies buried. There are some wonderful half-wooden buildings that date back to Shakespeare's time, including the famous cottage of Anne Hathaway, who married the great writer in 1582. You can even see the school Shakespeare attended. Our tour includes a visit to Shakespeare's birthplace, before we enjoy lunch on your own in a 15th century inn in the picturesque Cotswolds. (food/drink not included.)

Oxford

Oxford, the city of dreaming spires, boasts one of the worlds greatest - and oldest - universities, as well as some of the finest architecture in Europe. The colleges themselves, which make up the university, are amongst the architectural highlights,





their ivy-clad stone walls protecting beautiful chapels, halls and libraries. We enjoy a unique tour which journeys through the heart of this ancient building before we head to the colleges spectacular dining hall, chosen as a key location in the *Harry Potter* films.

Our tour allows us to access parts of the hall usually out of bounds to the public. We will also linger by the open fire as your guide reveals anecdotes about the movie and the remarkable links of Christchurch with the Alice in Wonderland stories. Before visiting Christ Church you can even take tea in the shop where the real-life Alice bought her sweets! Our trip to Oxford promises an unforgettable experience for young and old alike. (Occasionally when the hall is not available for a viewing due to filming or private functions we shall enjoy a walking tour of the city). Returns to London at approximately 7:30 PM. Lunch not included in the price. Adult price £83, Child price £75

**** Thistle Marble Arch Hotel

April 18 Warner Bros. Studio Tour Option Friday

Following breakfast today is free or take the Warner Bros. studio tour as below. (B)



Warner Bros. Studio Tour London – The Making of *Harry Potter* provides an amazing new opportunity to explore the magic of the *Harry Potter*™ films – the most successful film series of all time. As other groups leave, Premium Tours enter the studios for our tour that begins with a private extended session in the Great Hall. Enjoy previously unheard anecdotes from the expert guides before taking a unique walking tour that takes you behind-the-scenes and showcases a huge array of beautiful sets, costumes and props. It also reveals some closely guarded secrets, including facts about the special effects and animatronics that made these films so hugely popular all over the world.

During the tour there is also the chance to sup a frothy Butterbeer in the backlot, in the shadow of iconic sets such as the Knight Bus and Privet Drive, all included in your ticket.

Here are just some of the things you can expect to see and do:

- Private extended session in the great hall with a studio tour expert
- Sip a frothy Butterbeer drink
- Listen to previously unheard anecdotes
- Explore Dumbledore’s office and discover never-before-seen treasures.
- Step onto the famous cobbles of Diagon Alley, featuring the shop fronts of Ollivander’s wand shop, Flourish and Blott’s, the Weasleys’ Wizard Wheezes, Gringott’s Wizarding Bank and Eeylop’s Owl Emporium.
- See iconic props from the films, including Harry’s Nimbus 2000 and Hagrid’s motorcycle.
- Rediscover other memorable sets from the film series, including the Gryffindor common room, the boys’ dormitory, Hagrid’s hut, Potion’s classroom and Professor Umbridge’s office at the Ministry of Magic.

We depart the studios at 6:30 PM and arrive back into Victoria for 7:30 PM. Adult price £49, Child £44

**** Thistle Marble Arch Hotel

April 19 Windsor Castle Option Saturday

After breakfast the day is free or take the Windsor Castle option and/or see *Billy Elliot* as below. (B)

Highlights:

- Morning tour to Windsor Castle
- Visit the State Apartments, St. George’s Chapel and Queen Mary’s Dolls House
- Free time to explore Windsor town and buy souvenirs

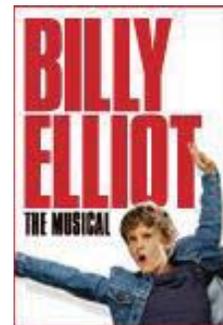


The Tour:

After your courtesy pick up we head out to Windsor Castle where over 900 years of royal history are waiting for you. From William the Conqueror all the way through to our current Queen, successive monarchs have lived here and left their mark on what is now the largest continuously occupied castle in the world. Your ticket allows entrance to the castle, so you can see for yourself the splendor of St. George’s Chapel and the sumptuous state apartments. Windsor itself is a pretty town full of traditional shops and historic pubs. Shakespeare is said to have written his play *The Merry Wives of Windsor* in one of them! Price £49

Billy Elliot Musical at Victoria Palace Theatre

Since the first *Billy Elliot* tickets were sold in London in 2005, this inspiring tale of a young English boy who swaps boxing gloves for a pair of ballet shoes has enchanted audiences all over the world. This multi award-winning show, based on the film of the same name, has prompted some critics to call it the greatest British musical ever made. This original story captured the hearts and minds of the world when the movie was released in October 2000. Nominated for 3 Oscars and 13 Bafta awards this poignant film broke box office records across the world.



This brilliant new staging is an adaptation of one of the most adored British films of the last decade. The extraordinary movie written by Lee Hall, directed by Stephen Daldry and choreographed by Peter Darling, has been developed for the stage by the same multi-award winning creative team. The score has been composed by music legend Elton John, the most celebrated UK singer songwriter of the last 30 years. If you love music and dance, then *Billy Elliot* tickets are a must. Adult price £57, Child price £51

**** Thistle Marble Arch Hotel

April 20 Magic of London Sunday Option

After breakfast the day is free or take the Magic of London trip as below. (B)

Full day Magic of London with Champagne tea at Harrods. Plus Thames river cruise. Includes private tour of the Tower of London - see the Crown Jewels.

- Private guided tour of the Tower of London with Yeoman Warder
- Be the first group to visit the Crown Jewels
- Panoramic drive seeing the icons of London; Westminster Abbey, Houses of Parliament, the London Eye, Harrods and much more
- See Changing of the Guard - subject to availability
- Thames River Cruise - see St. Paul’s Cathedral, the Globe Theatre and London bridge
- Pub lunch in Whitehall (food/drink not included)
- Visit St Paul’s with professional guide and fast entry ticket
- Champagne tea and scones at Harrods



The Tower of Londonprivate tour away from the crowds..

Following our coach drive past some of London's most famous landmarks including Big Ben and the Houses of Parliament we arrive at the Tower of London where we are met on the middle drawbridge by our very own Yeoman Warder. Leading us into this world heritage site before it opens to the public our Beefeater will take us on a private guided tour explaining the history behind this fortress of imprisonment and torture. We are also the first group to see the Crown Jewels before enjoying some free time to explore on our own. Why not visit Traitors Gate, the armories or the Bloody Tower? And keep an eye out for the famous Ravens. Tradition has it that if the Ravens leave the Tower the monarch will fall!

Changing The Guard

Departing the Tower we head to The Mall to watch the Changing of the Guard ceremony as one of the Queens



Household Regiments march from St. James Palace to Buckingham Palace dressed in their world famous tunics and busbies. (If the Changing of the Guard is not taking place you will still see Buckingham Palace and then visit the Horse Guards Parade.)

Thames River Cruise & Pub Lunch

Next we take a short cruise on the River Thames as we enjoy excellent views of St. Paul's Cathedral and Shakespeare's Globe before heading for a traditional pub lunch in Whitehall, close to Downing Street, the



residence of the Prime Minister (food/drink not included). After lunch we have a photo stop at Westminster Abbey.

St Paul's Cathedral

The afternoon part of the tour begins with a visit to St Paul's Cathedral. We will explore the masterpiece designed by Wren in 1673 with a professional guide, taking time to listen to the 1695 organ that Mendelssohn once played and visit the tombs of Nelson and Wellington. There will also be the chance to test the unique acoustics of the Whispering Gallery (not normally visited by other tour groups.) On Sundays when there is restricted viewing at the Cathedral there will be an opportunity to enter and enjoy one of the services.

Champagne Tea At Harrods

Then we head through Knightsbridge to one of the worlds most famous stores - Harrods, where we finish our day with a Champagne tea served on the fourth floor Georgian restaurant, (see below). Relax and enjoy the 5 star service whilst listening to the live pianist (performs on Saturdays and Sundays only). The tour ends at Harrods leaving you free time to explore the store at your leisure - why not visit the fabulous food halls? Adult price £99, Child price £89

**** Thistle Marble Arch Hotel

April 21 Depart London Monday

Transfer to Heathrow Airport for departure flight. (B)

B=Breakfast



Bring the Family

Wouldn't it be fun to take a daughter or granddaughter along to introduce them to our dear Phi Mu? Take advantage of the hotel offer for a child under 16 to room free of charge with two adults. Pay only \$200 for transfers and contribution to Phi Mu Foundation. (*A limited number of rooms will be allotted and it's first come, first serve.) The timing is perfect-over the Easter holiday.

Photo above: Some of our 2013 London travelers courtesy of Gwen Erwood

Optional Extension

Luxury Paris Day Trip - see the Mona Lisa. Plus Champagne lunch on the Eiffel tower and enjoy a cruise on the River Seine.

Highlights:

- Reserved seats on the Eurostar
- Fast entry access and extended time on the Eiffel Tower
- Champagne lunch on the Eiffel Tower and cruise on the River Seine
- Panoramic tour of Paris
- Guided tour of the Louvre and see the Mona Lisa
- Due to Eurostar requirements the age restrictions for children is 4-11 years

The Tour:

Join us at St. Pancras International train station where our staff will help check you in and introduce you to our guide who will escort you onboard Eurostar and throughout the day in Paris. Travelling at speeds up to 186mph you will be in Paris in just 2 hours 15 minutes. Upon arrival you will enjoy a panoramic tour of the city taking in all the major sites including Notre Dame, Champs Elysees, the River Seine and the Arc de Triomphe before arriving at the Eiffel Tower where we enjoy a fabulous two course lunch served with a glass of Champagne.



In the afternoon we head to Bateaux Parisiens for a scenic cruise on the River Seine complete with lively commentary. The cruise boasts fabulous views of some of the finest monuments from across the river. After the cruise our guide will escort you to the Louvre and with a fast entry ticket we will enjoy a guided tour of the Louvre and see the world famous Mona Lisa.

In the early evening we head back to the Gard du Nord for our return journey to London.

- Check in is at 6:00 AM - St Pancras International.
- Returns to London at approximately 8:30 PM Monday - Saturday.
- Your return Eurostar departs Gare du Nord at 7:13 PM and you should be aware that check-in closes 45 minutes prior to departure.
- Please note, once booked, we are not able to cancel your booking and as such cannot offer you a refund.
- The Louvre museum is open every day except Tuesday and the following French holidays: December 25, January 1, and May 1.

Adult or child price £249

An extra night is required at the hotel.



Important Traveler Information

As of June 13, 2013

TOUR PRICE

Tour price based on double occupancy beginning and ending in London is \$1630

International airfare is additional

Single supplement is \$1050

One child FREE with two paying adults in triple room*

Pay only \$200 for transfers and contribution to Phi Mu Foundation per child. (*A limited number of rooms will be allotted and it's first come, first serve. Triple room is three twin beds or one double and one twin bed.)

RESERVATIONS AND PAYMENT

Please send required deposit of \$300 per person now to assure your place. Notification of trip status by January 9 or well before if minimum number to operate the trip is reached or if the tour is filled. Should we be unable to confirm space, the deposit will be refunded in full. Final payment is due at the latest January 17. Payments by cheque, payable to Travel Concepts International or by credit card, American Express, MasterCard or Visa.

TRAVELING SOLO?

Single supplement rate: \$1050
Single rooms are subject to availability. Traveling alone? If you don't have a travel companion, let us try to match you with a suitable roommate to avoid the single supplement. In fact, with 15 travelers, we will guarantee a room share. An early reservation will better assure you of a share. Roommates will be assigned shortly before departure, in case a friend wants to accompany someone under deposit.

AIR ARRANGEMENTS

As of June 10, 2013 the rate for round-trip airfare via British Airways on BritishAirways.com or expedia.com direct from New York, JFK to London, LHR was \$1060 including taxes. We recommend British Airways to begin your British experience right away. If you would like us to help with your air arrangements, a service charge will apply.

If you want to use frequent flyer mileage or other means of securing your tickets, that is perfectly fine with us. This is why we priced the tour as a land-only tour. However, please DO NOT make final purchase of your tickets until after January 17 or before if we notify you the participants are paid in full.

Flight schedules always subject to change.

TRANSFERS

A private transfer from and to Heathrow Airport is included in the price of the tour. Please provide flight details well in advance.

TOUR INFORMATION

On receipt of deposit, Travel Concepts International will send confirmation of space and information on optional travel insurance. Updates will be sent from time to time. After final payment is received, study material and a letter will be sent with information regarding luggage allowance, weather, packing, shopping and money. About 14 days prior to departure, we will send final documents via U.S. mail. They will consist of your hotel and rooming lists, emergency numbers and any last-minute notes. All tour members must meet payment and document submittal deadlines to insure timely processing of tour material.

CUSTOMS & ENTRY REQUIREMENTS

A passport with validity through April 2014 is required. Minor children who are traveling with an adult who is not the child's parent, will be required to have a notarized authorization to travel provided by the parent in addition to the passport. No visas are required for U.S. citizens traveling to the United Kingdom. In the section for visas/entries and departures your passport should have space for entry and exit stamps (excluding those marked amendments.) If passport needs to be renewed or pages need to be added, please use their Expedited Service and overnight mail for processing (this takes about two weeks). If not a U.S. citizen, passenger is responsible for obtaining whatever documentation is necessary for entry into countries to be visited. Regulations are subject to change, and we will try to inform you of the latest changes.

TRAVEL INSURANCE

If we cancel the trip for any reason, your money for the land portion is refunded in full. Airline tickets once ticketed are non-refundable or carry cancellation penalties based on class of service and fare basis. Situations may arise, voluntarily or involuntarily, in which the traveler cancels. Traveler is advised that insurance is available covering trip cancellation, lost or damaged baggage, medical needs, and certain travel-related accidents. We highly recommend trip-cancellation insurance. You will be sent an application upon receipt of deposit. Most insurance companies now have a clause which invalidates the insurance if there is a "pre-existing condition." If you have such a medical problem yourself, or a situation in the family, which could very well cause you to cancel (such as an ill elderly parent), please consider taking the insurance soon after receiving confirmation. The insurance companies now offer to drop the "pre-existing exclusion" when insurance for the full non-refundable cost of the trip

is purchased within 21 days of the initial trip deposit if purchasing Worldwide Trip Protector. Call or write to us if you need an advance copy of the insurance application, or visit our website and click on "Purchase Travel Protection." If you purchase insurance and TCI cancels the trip, we will provide a letter for the insurance company so you can request a full refund of your premium less their service charge of \$8.

GROUP SIZE AND COMPOSITION

Price is based on a minimum of 15 participants. The maximum a large coach can hold is 53. On the trip status date of January 9 (or before if the trip is confirmed a go), all participants under deposit will be contacted by TCI. If fewer than 15 travelers are under deposit as of that date, you will have the opportunity to continue with a smaller group, possibly at an additional cost. If there is an increase, you may cancel your reservation without penalty.

Our groups are usually composed of men and women of all ages – all young at heart. You'll enjoy traveling with like-minded folks! We are also pleased many families choose our tours as a way to enjoy quality intergenerational time together.

A WORD ON TIPS and TAXES

All local and government taxes on hotels, breakfasts, and services are included. If taking the optional excursions, tips to guides and drivers are not included, but are minimal.

INCLUDED IN THE PRICE

Price per person, based on double occupancy beginning and ending in London. Accommodations, two twin beds to a room at hotel listed (single supplement includes single occupancy in a double room). Full English breakfast daily. A transfer between Heathrow Airport and the Thistle Marble Arch Hotel. Trip planning for optional excursions.

NOT INCLUDED IN THE PRICE

Round-trip air transportation to London, LHR airport; passport; lunches and dinners if not part of prepaid excursions; items of purely personal nature, such as laundry, cables, calls, food and beverages not included in meals provided; tours (excursions) as listed in the itinerary; optional performances and excursions not prearranged; camera use charges (if any) at sites.

PREARRANGED EXCURSIONS (TOURS)

With fewer than 25 participants, we will be with other guests departing from various hotels, and the coach will pick up at the Thistle. If we have as many as 25, then at the same cost we can have a private coach.

WEATHER

April is considered a good time to visit England. Of course, we cannot predict exactly what the weather will be any



more than we can predict what it will be in California. So, it is wise to be prepared for temperature variations throughout the tour. The average high/low temperatures in Fahrenheit according to weatherbase.com during April are in London 59/44 with 16 days of the month having some precipitation. Don't forget your umbrella!

LUGGAGE

Please check with your airline for luggage weight and restrictions; hard-sided luggage is the safest, but is heavier; soft-sided luggage is acceptable. You must be able to manage your luggage through customs and airports. Travel Concepts International accepts no liability for loss of or damage to luggage. We recommend baggage insurance as an additional precaution. All luggage must be clearly identified with the owner's name.

MEALS

Buffet breakfast will be provided at the hotel daily. Please advise us in advance of dietary restrictions so we may better prepare for you.

EXCURSION TRANSPORTATION

Coaches used for transfers and excursions will be comfortable and air-conditioned. Smoking is NOT permitted on the vehicles.

HEALTH REGULATIONS

No inoculations are required. Please see the CDC's website for recommendations: www.cdc.gov or call 1-800-CDC-INFO. We suggest you check with your doctor for medical advice regarding the trip and your health. It is also suggested you discuss updating your tetanus and diphtheria booster. To get the most out of a tour, a traveler should be in good physical and mental health, able and willing to walk, climb steps, and participate in group events. This trip requires moderate walking, sometimes over uneven or cobbled streets or paths. If assistance is needed, a participant should travel with a companion. Sightseeing will be at a leisurely pace and provision will be made for those who cannot walk quickly or very far. You must also be able to carry your own hand luggage, so please go light! Large bags will be portered during the tour, but you must be able to carry or pull your suitcase through customs. Any physical or mental disability requiring special help or assistance must be noted in writing on the reservation form. Travel Concepts International, Inc. (TCI) reserves the right not to accept or retain as a tour passenger any person whose condition or general deportment impedes the operation of the tour or affects the rights, welfare, or enjoyment of other passengers. A refund for unused tour services is the limit of TCI's liability if such person is required to leave the tour.

CHANGES IN ITINERARY

Every effort will be made to provide the options as shown, including all activities as

advertised. Our hotel is confirmed, however with unforeseen emergencies, the right is reserved to substitute the hotel with one of the same category, and to alter the options. The right is also reserved to cancel the tour prior to departure.

RATES

As of the printing of this brochure, April 26, 2013, the exchange rate for one British Pound is 1.548 USD. If there is a significant decrease in the value of the dollar at the time final payment is due a modest supplement will be added to the billing. You will be billed for the options at the rate of exchange when invoiced.

CANCELLATIONS AND REFUNDS

Should TCI cancel a departure for the reason of insufficient number of participants to operate the tour with no increase in cost, a full refund of all monies paid will be made. Air tickets once ticketed are subject to the cancellation policy of the airline, based on the fare basis.

On the participant's part, cancellation or change of date will result in a per person cancellation fee of \$100, irrespective of reason up until January 2. Cancellation between January 3 and January 9 will result in a cancellation fee of \$300. Thereafter, refunds will only be in the amount recoverable from the land operators and airlines. Should your cancellation cause the number of participants to fall below the required number to operate the trip, and a replacement not be found, the full land portion of the trip will be forfeited. If a person requests a room share to avoid the single supplement and then cancels after final payment is made and a roommate assigned, then the person canceling forfeits the single supplement if a share cannot be found.

Should a person cancel a trip voluntarily, if payment was made by credit card, the amount of credit card expense charged to TCI will be deducted from the refund amount.

Once the tour begins, no refund may be claimed for all or any part of the tour fee. Unused or changed hotel accommodations, transportation, or other services or features of the tour are neither refundable nor exchangeable. Cancellations will only be accepted in writing, addressed to Travel Concepts International, Inc., 5500 Bucks Bar Road, Placerville, CA 95667. The date such letter is received will determine the cancellation date.

ABOUT THE SERIOUS TRAVELER & PHI MU FOUNDATION

In 1989, the first Phi Mu Foundation group with TCI traveled to China; the following year to the Soviet Union. Nearly every year since then, Phi Mu's traveled to destinations around the world. Here's where we've

been: '89 China; '90 Soviet Union; '91 Italy; '92 Costa Rica; '93 Alps and Rhine Cruise; '94 Greece; '95 Spain & Portugal; '96 New Zealand & Australia; '97 Egypt; '98 Turkey and India; '99 Ireland; '00 Prague & Budapest; '01 Provence, France; '02 Thailand & Cambodia and Sorrento & Tuscany (Italy); '03 Holland & Belgium and Scotland & Iceland; '04 Scandinavia and French Barge Cruise; '05 Brittany, France; '06 Puglia, Italy and Kenya Safari; '07 to Croatia; '08 to Germany; and '09 to Greece. When possible, we visit Project HOPE facilities. We carefully plan these *Cultural Tours to Better Understand the World and Its People*. The greatest compliment is that many Phi Mu's travel with us again and again, encouraging their friends to join them. We sincerely appreciate your trust, and we'll do our very best to make sure your travel experience is full, rewarding and great fun! In 2006 we trademarked the name "Serious Traveler," which is the name of our domain: www.serioustraveler.com, as well as the name of our newsletter. Serious Traveler defines both us and the exceptional people who travel with us. There are many TCI's but only one



SERIOUS TRAVELER....

RESPONSIBILITY

Travel Concepts International, Inc. acts only as the agent for the owners or contractors providing the means of transportation, hotels, and other services. No responsibility or liability is assumed for any act, error, or omission, or for any injury, damage, loss accident, delay, or irregularity, which may be occasioned by reason of any defect in any vehicle, or through neglect or default of any company or person engaged in conveying the passenger, or for any hotel proprietor, or for any other person engaged in carrying out the purpose for which tickets or vouchers are issued. Airlines and other carriers are not responsible for any act, omission, or event during the time passengers are not aboard their planes or conveyances. Travel Concepts International, Inc. and or the passenger-associated companies accept no responsibility for losses or additional expenses due to delays or changes in flights, train, steamers or other services; sickness, weather, strikes, war, quarantine, accident, or other causes. Additional expense, if any, shall be borne by the passenger.

SELLER OF TRAVEL

In compliance with the State of California Department of Justice, Travel Concepts International, Inc. has registered with the Attorney General's Office as a Seller of Travel. The number we have been assigned is 2005743-40, but this registration does not constitute approval by the State of California. California law requires certain sellers of travel to have a trust account or bond. Travel Concepts International



deposits client's funds into a trust account. All sales transactions with customers located in California provide a right of the California consumer to make a claim on the California Travel Consumer Restitution Fund. In the event of Travel Concepts International, Inc. default, you may be eligible for a refund of up to \$15,000 from the California Restitution Fund. If you are located in California at the time of your purchase, you have a right to make a claim against the Fund for a refund of any money paid to Travel Concepts International, Inc.

that is due because of Travel Concepts International Inc.'s bankruptcy, insolvency, cessation of operations, or material failure to provide services sold. All payments for transportation or travel service not provided to the passenger shall be promptly refunded, in accordance with the agreed-to-terms and conditions, unless the passenger otherwise instructs the seller of travel in writing. The claim must be filed within 60 days (or in some limited circumstances, within one year) after you become aware of your loss. For a claim form and additional

information, write to:
Travel Consumer Restitution
Corporation
P.O. Box 6001
Larkspur, CA 94977-6001

For all sales transactions with customers located outside of California: the California Travel Consumer Restitution Fund does not cover this transaction. You are not eligible to file a claim against that Fund in the event of Travel Concepts International, Inc.'s default. ☐

Notes

This tour benefits Phi Mu Foundation

TRAVEL CONCEPTS INTERNATIONAL, INC.

*Cultural Tours to Better Understand the World
and its People*

5500 Bucks Bar Road, Placerville, CA 95667

Telephone/Fax 1-530-621-3007

Tollfree in U.S.A. 1-800-762-4216

Gwen@SeriousTraveler.com

www.SeriousTraveler.com/PhiMuFoundation.html

Reservation Form



Complete and return this form by mail or fax (if using credit card) with a deposit to: Travel Concepts International, Inc., 5500 Bucks Bar Road, Placerville, CA 95667 • Fax 1-530-621-3007

Please reserve my (our) space on the **The Queen's London plus Downton Abbey** tour, April 14 - 21, 2014. Enclosed is a cheque for \$300 per person, payable to Travel Concepts International, Inc. If you would prefer to pay by credit card, please complete section below.

Name(s) as on passport _____
Surname Given Name (s)

Name(s) for name badges _____
First Name or Nickname Last Name

Mailing Address _____
City State Zip

Physical Address (for Federal Express, if different than mailing address) _____

Home telephone # _____ Cell Phone # _____ Work telephone # _____

Fax # _____ Email Address _____ Receive PDF? (Y/N) _____

Please note with a \checkmark , the preferred contact method above.

Room share with _____ Share request (Y/N) _____ Prefer to have single room & pay supplement (Y/N) _____

For couples: Two twin beds _____ One double bed _____ Triple room with child _____

Special Dietary Requirements _____

Please look into roundtrip airfare to London from my home city/airport _____ Seat preference _____

Please reserve a room before/after the tour at Thistle Marble Arch Date of arrival _____ Date of departure _____

Tour Options (Adult, child prices based on 1GBP=1.548USD as of 4/26/13):

Stonehenge at sunset £99, £89 Leeds Castle, Canterbury, Dover & Greenwich £83, £75 Highclere Castle £79, £71

Warwick Castle, Stratford, & Oxford £83, £75 Warner Bros. Studio Tour £49, £44

Windsor Castle £49, £44 *Billy Elliot* Musical £57, £51 Full Day Magic of London £99, £89

Luxury Paris Day Trip £249, £249 (requires additional overnight in London)

Passport Information exactly as on passport, first person:

Passport # _____

Date of Issue (day/month/year) _____ Place of Issue/Authority _____

Valid until (day/month/year) _____ Nationality _____

Date of Birth (day/month/year) _____ Place of Birth _____

If a second and third person is traveling, please provide the above passport information on back of this form.

Phi Mu (Y/N) _____ Collegiate Chapter _____ Alumnae Chapter _____ Friend of _____

How did you initially hear about our tours? _____

Occupation (if retired, former occupation) _____

Emergency contact(s) while traveling (name & relationship) _____

Address, Telephone #s and Email address

I authorize TCI to charge my credit card for deposit (Y/N) _____

_____ MasterCard _____ Visa _____ AmEx Card #: _____ Exp. Date: _____

Credit Card Billing Address: _____
Address City State Zip

Name as on card _____ Signature: _____ Date: _____

As gifts to our travelers, we provide a Travel Concepts International flight bag and luggage strap free of charge. Clients who have traveled with us before may wish not to receive another. Please circle all the item(s) you would like to receive:

Flight bag Luggage strap

I/We have carefully read the Important Traveler Information section of this brochure _____

Signature

Date